SUNSPARK CORP. / STARLET LIMITED WARRANTY

Rev A1 | Effective September 29, 2026

Coverage	Products	Period	Qualified Remedy
Core Technology	AP1 / RP1 light engines, integral LED arrays, internal drivers	5 years from delivery	Repair or replacement
Aesthetic Components	Eligible trims, pendants, surface-mount attachments	30 days from delivery	Repair or replacement

1. Warranty Overview

This STARLET Limited Warranty states SunSpark Corp.'s current written warranty for eligible STARLET products. It provides separate coverage periods for STARLET AP1/RP1 core technology and STARLET aesthetic components.

For a claim that SunSpark determines qualifies under the applicable coverage, SunSpark will repair or replace the covered product at SunSpark's determination. This current warranty provides no prorated-credit remedy.

This Limited Warranty is administered under the universal business rules stated in this document and does not reduce any right or remedy that applicable law does not permit SunSpark to limit or waive.

2. Warrantor

SunSpark Corp.
1440 Arrow Highway, Unit K
Irwindale, California 91706

Telephone: 626-886-0887
Call / Text: 323-616-8111
Email: sales@sunsparkco.com

3. Products Covered

A. Core Technology - Five-Year Limited Warranty
This coverage applies to STARLET AP1 and RP1 light engines, including their integral LED arrays and internal drivers.

B. Aesthetic Components - 30-Day Aesthetic Coverage
This coverage applies to eligible STARLET trims, pendants and surface-mount attachments.

This document does not state that every STARLET component has the same warranty period. A specific written SunSpark warranty issued for a particular product controls when it expressly provides different coverage.

4. Who Is Covered - Non-Transferable / Original Location

This written Limited Warranty is for the sole benefit of the original end-user purchaser of an eligible STARLET product purchased directly from SunSpark Corp. or from an authorized distributor and installed within the United States.

Coverage is non-transferable and is tied to the original installation location. A sale, assignment or other transfer of ownership, or relocation of the covered product away from the original installation location, does not transfer this voluntary written warranty to a new owner or location.

This contractual written warranty is non-transferable and tied to the original installation location, but this limitation does not restrict any warranty, ownership, assignment, successor, or statutory right that applicable law makes non-waivable.

5. Warranty Start Date and Warranty Period

The Warranty Start Date is the date the covered product is delivered to the original end-user at the original installation location. SunSpark uses delivery as the governing start event so the warranty does not commence before delivery where consumer law prohibits an earlier start.

Core Technology coverage lasts five (5) years from the Warranty Start Date.

Aesthetic Component coverage lasts thirty (30) days from the Warranty Start Date.

A repair or replacement does not restart or renew the original warranty term. A repaired or replacement product remains covered for the unexpired balance of the original applicable warranty period, together with any tolling or extension that applicable law requires because of warranty service, repair delay, or an unresolved defect reported within the warranty period.

Example: if a five-year warranty begins on January 1, 2027, the original term runs through December 31, 2031 and reaches its five-year anniversary on January 1, 2032. A warranted replacement supplied during that term remains on that same original timeline, subject to any legally required tolling or extension; it does not begin a new five-year term.

6. What This Limited Warranty Covers

For the applicable coverage period, SunSpark warrants covered STARLET products against defects in materials and workmanship under normal commercial or residential use, subject to the exclusions, compatibility requirements and product limitations stated in this warranty and applicable governed SunSpark product documentation.

For covered AP1/RP1 core technology, current published performance criteria treat an LED condition as warrantable when 15% or more of the individual light-emitting diodes fail to illuminate, or overall light output degrades by more than 30% during the applicable warranty period. Complete failure of the applicable onboard TRIAC driver under normal operating conditions and voltage is covered when the claim otherwise qualifies.

For covered aesthetic components, the 30-day coverage applies to manufacturing blemishes, paint defects and structural irregularities present when the product is received.

7. What This Limited Warranty Does Not Cover

This Limited Warranty does not cover damage, failure or deterioration caused by:

- improper installation or installation contrary to applicable electrical/building codes or SunSpark installation instructions;

- incompatible dimming or control systems, or operation outside published electrical, environmental or product ratings;
- corrosive or abusive environments, or direct weather exposure where the product is not expressly rated for that exposure;
- unauthorized field modification, rewiring or disassembly that causes or contributes to the claimed failure;
- lightning, power surges, utility fluctuations, fire, flood or similar external events;
- normal wear, finish aging or ordinary cosmetic change over time; or
- scratches, dents, finish damage or other aesthetic damage caused by jobsite handling, installation or post-delivery use.

These exclusions are causation-based. They do not state that unrelated warranty coverage is automatically void merely because third-party equipment, service or materials were used.

8. How to Request Warranty Service

Contact SunSpark promptly after discovering a suspected covered defect and, when practicable, during the applicable warranty period. This warranty does not impose a separate 30-day forfeiture deadline after discovery. Commercial buyers remain responsible for any notice obligation imposed by applicable sales law, and statutory consumer rights remain unaffected.

SunSpark may request information reasonably necessary to identify and evaluate the claim, including:

- customer/company name and contact information;
- proof of original purchase;
- delivery information when needed to establish the Warranty Start Date;
- distributor, order or invoice information;
- exact STARLET model/catalog number and quantity affected;
- a description of the condition or failure;
- relevant installation and application information; and
- photographs, video or other reasonable diagnostic evidence.

A request for information is part of claim evaluation and does not itself mean that coverage has been approved.

9. RMA and Evaluation Process

A Return Merchandise Authorization (RMA) authorizes or controls the applicable return, inspection, evaluation or disposition process. SunSpark may issue an RMA after its initial review when a return, inspection or other controlled handling step is appropriate.

Issuance of an RMA does not, by itself, establish that the product or claim is covered by warranty. The claimant must follow the handling, packaging, return and inspection instructions provided with the RMA.

10. Return Shipping and Non-Covered Claims

When SunSpark authorizes an inbound product return under the warranty evaluation process, SunSpark will arrange or pay the actual reasonable authorized return-shipping cost to SunSpark in accordance with the RMA instructions.

If SunSpark determines after evaluation that the product or claim is not covered by this Limited Warranty, the customer must reimburse SunSpark for the actual reasonable inbound return-shipping cost

SunSpark advanced for that authorized return, except to the extent applicable law requires SunSpark to bear that transportation cost.

If a claim is not covered, SunSpark will communicate the determination and any available disposition or return options before incurring additional customer-chargeable shipment costs. SunSpark does not impose an inspection or diagnostic charge under this warranty unless a separate charge is disclosed and agreed to in writing before it is incurred.

11. SunSpark Warranty Determination

SunSpark determines warranty coverage after reviewing the available evidence and, when appropriate, inspecting or evaluating the product. SunSpark may consider product condition, the reported failure, installation/application information, applicable specifications, control compatibility and other relevant evidence.

An RMA number, return shipment, inspection, troubleshooting step or temporary accommodation does not independently constitute a warranty-coverage determination.

12. Remedy for a Qualified Warranty Claim

For a claim that SunSpark determines qualifies under the applicable STARLET Limited Warranty, SunSpark will repair or replace the covered product at SunSpark's determination.

This current warranty does not provide a prorated-credit remedy.

SunSpark's contractual repair/replacement remedy is subject to any repair, replacement, reimbursement, refund, transportation, installation, tolling, statutory damages, fees, or other remedy that applicable law makes mandatory and non-waivable in a particular transaction.

13. Discontinued Products, Successor Models and Equivalent Substitutions

Product development, component availability, energy regulations and LED technology can cause a STARLET model or component to be revised or discontinued during an active project or warranty period. Discontinuation does not, by itself, eliminate an otherwise valid warranty obligation.

When the exact covered product or component is unavailable, SunSpark may, at its determination:

- repair the product using a compatible service part or module;
- replace it with the same model if available;
- replace it with an authorized successor model; or
- replace it with a product SunSpark determines is reasonably equivalent or better for the relevant application.

A successor or equivalent replacement is evaluated across the interfaces material to the original application, as applicable: photometric output and distribution, beam characteristics/CBCP, CCT and CRI, electrical and control compatibility, physical aperture/mounting/depth integration, safety certification and application/location rating, and the remaining warranty obligation.

SunSpark will not represent a materially different product as equivalent without disclosure. If a proposed substitution materially changes visible aesthetics, ceiling appearance, physical integration, photometric performance, safety/application rating, or control behavior in a project where design-professional approval is required, SunSpark will identify the difference and provide the available substitution data so the appropriate project approval process can be completed. That project process does not reduce non-waivable consumer remedies.

SunSpark's lifecycle practice is to maintain successor/cross-reference information and, where practicable, advance end-of-life notice. During an express warranty period, SunSpark will support the warranty through available service parts, repair, replacement, or another remedy required by applicable law. This warranty does not independently promise that every individual component will remain separately purchasable for a fixed number of years after discontinuation.

14. Labor, Removal, Reinstallation and Access Equipment

Except where SunSpark gives specific written approval before the work is performed or applicable law requires otherwise, this Limited Warranty does not reimburse or pay for:

- electrician or contractor labor to diagnose, remove, reinstall or replace a product;
- scaffolding, scissor lifts, boom trucks or other access equipment;
- jobsite mobilization, logistics or coordination costs; or
- unilateral contractor, distributor or project back-charges.

A negotiated labor allowance or field-service contribution is valid only when expressly approved by SunSpark in writing before the work is performed. This section limits contractual warranty benefits only; it does not eliminate installation, labor, transportation, repair, or reimbursement obligations that applicable law requires SunSpark to bear.

15. Commercial Losses, Incidental / Consequential Damages and Commercial Liability Cap

For commercial transactions, to the fullest extent permitted by applicable law, SunSpark is not liable under this Limited Warranty for lost profits, lost revenue, business interruption, project-delay damages, liquidated damages, unilateral back-charges, loss of use, or similar indirect or consequential commercial losses arising from a product failure or warranty claim.

For commercial transactions, to the fullest extent permitted by applicable law, SunSpark's aggregate contractual liability under this Limited Warranty for a specific affected covered product will not exceed the actual purchase price paid for that covered product. This commercial cap does not apply to liability or remedies that applicable law prohibits SunSpark from limiting, including non-waivable consumer-warranty remedies, personal-injury liability where a limitation is invalid, statutory civil penalties or attorney-fee awards, fraud, or willful misconduct.

For consumer transactions, any exclusion or limitation of incidental or consequential damages applies only to the extent permitted by applicable law. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Nothing in this section limits rights or remedies that cannot lawfully be excluded or capped. This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

16. California Consumer Transactions and Other Non-Waivable Rights

For a STARLET product that qualifies as a consumer good under California law, this express warranty will not commence before delivery. California law may also toll or extend the warranty period during qualifying warranty repairs or while a timely reported defect remains unresolved.

Where California law applies to a covered consumer good, SunSpark will comply with non-waivable service, repair, transportation, replacement, reimbursement, installation, and timing obligations. If the product cannot practicably be returned or serviced because of its size, weight, method of attachment, method of installation, or because it has become affixed to real property, California law may require

SunSpark to arrange service, pickup or transportation and may require replacement and installation or reimbursement including installation costs.

SunSpark does not disclaim implied warranties that applicable law prohibits SunSpark from disclaiming. Any contractual limitation in this document is subordinate to non-waivable federal, California, or other applicable consumer-warranty law.

California warranty work orders and repair invoices must be administered with the disclosures and warranty-period extensions required by California law. These administrative requirements are part of SunSpark's warranty operations even when they are not repeated in every customer-facing paragraph of this document.

17. How to Contact SunSpark

SunSpark Corp.
1440 Arrow Highway, Unit K
Irwindale, California 91706

626-886-0887
323-616-8111 Call / Text
sales@sunsparkco.com

Please have the exact STARLET model number, purchase information and available delivery information ready when requesting warranty assistance.

A paper copy of this warranty is available without charge upon request using the contact information above.

18. Document Control

Document: SUNSPARK CORP. / STARLET LIMITED WARRANTY
Revision: Rev A1
Effective Date: September 29, 2026
Supersedes: STARLET Architectural Modular LED Lighting - 5-Year Limited Manufacturer's Warranty & 30-Day Aesthetic Guarantee, Effective July 2026
Issuer / Warrantor: SunSpark Corp.
Website: sunsparkco.com
Status: CURRENT PUBLIC WARRANTY

Customer Process - Five Steps

1 - Report the Issue - Contact SunSpark and provide the available purchase, delivery, model and issue information.

2 - Initial Review - SunSpark reviews the information and determines the appropriate evaluation path.

3 - RMA / Return - When return or controlled evaluation is appropriate, SunSpark issues an RMA and arranges or pays the authorized inbound return-shipping cost to SunSpark. The RMA does not approve warranty coverage.

4 - Coverage Determination - SunSpark evaluates the evidence and, when appropriate, the product. If the claim is not covered, SunSpark communicates the determination. The customer reimburses the actual reasonable authorized inbound shipping advanced by SunSpark only where applicable law permits that reimbursement.

5 - Qualified Remedy - For a qualified claim, SunSpark repairs or replaces the covered product at SunSpark's determination. Any repaired or replacement product remains on the original warranty timeline; the warranty does not restart.

Canonical Warranty Answer

> **SunSpark reviews STARLET warranty claims and, when appropriate, issues an RMA to control the return and evaluation process. SunSpark arranges or pays authorized inbound return shipping; if the claim is determined not to be covered, the customer reimburses the actual reasonable authorized inbound shipping SunSpark advanced only where applicable law permits. Issuance of an RMA does not itself confirm warranty coverage. After reviewing the evidence and, when applicable, inspecting or evaluating the product, SunSpark determines whether the claim qualifies under the applicable STARLET Limited Warranty. For a qualified claim, SunSpark will repair or replace the covered product at SunSpark's determination. A repair or replacement does not restart the warranty; coverage continues on the original warranty timeline, subject to any legally required tolling or extension.**